



**BSD Policies - Effective February 1 2025 | 143 N. Route 9w – Congers – NY 10920 – (845) 268-7599- www.bsdwarehouse.com**

**Payment:** All first-time orders will be shipped by credit card or money order. Payment by check is available for approved accounts on subsequent orders.

**Payment Options:** COD, Visa, Master card, AMEX, Discover, Echeck

**Freight:** Flat Rate Shipping \$23.95 **Residential Delivery:** Flat Rate Shipping \$27.95 **Minimum Spend Order to Ship:** \$85.00  
**Alternative Packing (packing peanut alternative):** Add \$5.00 **COD Orders:** Add \$19.95 **ECheck:** Add \$9.95

**Combined Shipments (renters):** Flat Rate Shipping \$12.75 per invoice - 3 invoices maximum per shipment – A separate invoice will be generated for each renter, and all products will be sent in the same shipment (NOT separate boxes). Each renter MUST have a credit card associated with their account. NO COD's. In the event the credit card is declined we will attempt to contact you. The remainder of the shipment will be sent, and the unpaid order will be sent by itself when the credit card issue is resolved, if it meets the minimum order requirements, at the full shipping charge. Orders called in after NOON will be processed the next business day.

**Refused Packages:** For all COD shipments, please have payment available for UPS. An additional \$23.95 freight charge will be applied when resending refused orders.

**Order add-ons:** Any add-ons may delay shipments. Due to the rising cost of shipping, your order may be delayed one business day to allow for repacking and billing. If you absolutely need the product, it will be shipped in a separate box with an additional handling surcharge of \$13.95. The add-on purchase must be paid for with a credit card.

**Return Policy/Defective Merchandise:** Any claims must be reported within 72 hrs. after receiving order.

**Return Policy Rewards Orders:** Any rewards orders placed, once shipped, are not returnable or exchangeable and have no cash or credit value. If an item is received and defective, manufacturer warranties apply and must be handled in accordance with that policy.

**Electrical Appliances including Clippers, Irons and Dryers:** These items are not returnable. Scissors, Hairbrushes, Clips and Combs are not returnable once opened or used. Defective Electrical appliances may be returned to the manufacturer in accordance with the manufacturer's warranty instructions or for a \$30.00 prepaid processing fee, BSD will send it back for you. Merchandise other than defective merchandise can be returned to BSD within 30 days. Authorized returns will be credited to your account and may be used towards future purchases. Returns must be in original resalable packaging with price tags removed and free of markings. After return and BSD inspection, the product may be subject to a restocking charge.

**No Cash Refunds – Account Credit Only.**

Unopened Keratin Treatments may be returned for credit or exchange within 7 days of receipt, credit will be issued when received by BSD. If you have not been certified by the manufacturer, no credits or claims will be accepted. If you feel the product is defective, the bottle must contain at least 50% or more of the treatment. The treatment will be sent to the manufacturer to be tested for variations. A final credit or exchange may be withheld until the testing is completed. We will then replace the defective bottle with a new bottle of keratin, no substitutions.

**Returned Checks:** There is a \$45.00 charge for each returned check or ECheck. COD payment for orders delivered through UPS delivery that are returned for insufficient funds will be automatically attempted for payment a second time. There is a \$45.00 fee for **each time** a check is returned. All legal means, including collection agencies that report to all major credit bureaus will be used to report bad debt. Payments must be made within 5 working days of notification to you.

**ECheck Terms & Conditions:** Beauty Service Distributors Inc, Hereinafter referred to as the "Company" and its customers who wish to authorize us to charge their purchases to their account on the Echeck Authorization form as the "Customer" and the Echeck Authorization form to referred to "The Authorization Form". The Third Party Processor who processes your payment will be referred to as "ACH Processor" Please see terms and conditions as referenced In the paragraphs below. By Signing the Authorization Form, the Customer hereby gives permission to the Company to charge the Customers registered bank account listed on the authorization form for the full amount of the invoice being processed. The Customer is fully responsible for the invoice total for the order being shipped or picked up and ensures that the funds are available for the purchase being made. The payment via our ACH Processing (Echeck) will draw the funds from the Customers bank account and funds are to be available at that time to process your payment. The Company will release your order once The Company gets confirmation from the ACH Processor. The Customer acknowledges that if the Company receives a return notice for Insufficient funds, that the Company will re-attempt to process the ACH within 24 hours of receiving the notice. The Customer also agrees that they will be responsible for Insufficient Funds(Returned Check) fees of \$45.00 for each attempt to collect funds. These fees will be added to the amount of the Insufficient payment funds to be collected. The Customer is responsible for payment of invoice and any collections costs associated with collection attempts as Outlined on the BSD Policies guidelines. The Company works with a Third Party Processor to process ACH Payments and are not responsible for any unforeseen mishaps with processing payments. The Company advises that the Customer uses the best practices to check their account for payments processed and to notify The Company within 72 hours for any questions our issues, during the Company's regular business hours. Monday through Thursday 9am to 4pm and Friday 9am to 3pm , excluding Holidays. By Signing this agreement, you agree to its terms and conditions.

**I have received and understand the Beauty Service Distributors, Inc. "BSD Policies".**

**Name:** \_\_\_\_\_ **Signature:** \_\_\_\_\_ **Title (ie. Owner):** \_\_\_\_\_